

To:

School-Based
Services
Providers

HMOs and Other
Managed Care
Programs

New information for school-based services providers

This *Update* includes important information for school-based services (SBS) providers:

- Effective July 1, 2000, durable medical equipment (DME) *related to nursing services* will no longer be covered under SBS.
- Communication and coordination between SBS providers and non-SBS providers are required.
- Charter schools are eligible to become SBS providers.

Nursing durable medical equipment is no longer covered under school-based services

The federal Health Care Financing Administration (HCFA) is requiring Wisconsin Medicaid to make a change to the Medicaid school-based services (SBS) benefit. Effective July 1, 2000, durable medical equipment (DME) *related to nursing services* will no longer be covered under SBS. Reimbursement for DME related to nursing services can only be sought through the Medicaid DME benefit, and a DME provider must submit the claim to Wisconsin Medicaid.

Only DME related to speech-language pathology, physical therapy, or occupational therapy will be covered under SBS. Wisconsin Medicaid will cover medically necessary

equipment related to these services under the SBS benefit only if the following have been met:

- The equipment is not covered under Wisconsin Medicaid's DME benefit.
- The equipment is child-specific. (Institutional equipment is not covered under the SBS benefit.)
- The equipment can be used by the child at home and school.
- The equipment is identified in the child's Individualized Education Program (IEP).

Reminder: Policy requires communication and coordination between school-based services providers and non-school-based services providers

When a child receives Medicaid services from SBS and non-SBS providers, these providers *are required to communicate with each other to:*

- Ensure service coordination.
- Avoid duplication of services.
- Facilitate continuity of care.

Communication with managed care providers

To ensure communication, Wisconsin Medicaid requires that SBS providers sign Memorandums of Understanding (MOUs) with state-contracted HMOs in their areas. School-based services providers in Milwaukee County also need an MOU with the special managed care program Independent Care (I-Care). Wisconsin Medicaid will facilitate the development of MOUs and continued coordination of services between SBS providers and state-contracted HMOs by providing these HMOs with a list of SBS providers on a *quarterly basis*. Refer to Attachment 1 of this *Update* for a sample MOU.

School-based services providers should refer to the Attachment 2 of this *Update* for a list of state-contracted HMOs and I-Care. This list will be published annually in the *Wisconsin Medicaid and BadgerCare Update* and updated in the Medicaid Contacts section of the Medicaid Web site at:

www.dhfs.state.wi.us/medicaid/

Communication with fee-for-service providers

Though MOUs are not required with non-HMO community providers, SBS providers are reminded that they are required to document regular contacts with fee-for-service providers at least annually and cooperate with those providers who request copies of the child's IEP or components of the IEP Team evaluation.

Charter schools are eligible to become SBS providers

Charter schools are public schools as defined in 118.40, Wis. Stats., and are eligible to become Medicaid SBS providers under 49.45, Wis. Stats.

According to the Department of Public Instruction, for school year 1999-2000 there were 63 charter schools operating in Wisconsin. Local school districts, the city of Milwaukee, the University of Wisconsin-Milwaukee, and Milwaukee Area Technical College are the only government agencies that can sponsor these schools. In September 2000, it is anticipated there will be 100 charter schools operating and eligible to become SBS providers.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at www.dhfs.state.wi.us/medicaid/.

School-based services providers should refer to Attachment 2 of this *Update* for a list of state-contracted HMOs and I-Care.

ATTACHMENT 1

Sample Memorandum of Understanding

Model Memorandum of Understanding Health Maintenance Organization and Medicaid-Certified School District, CESA or CCDEMB for the school-based services benefit

School-based services is a benefit paid fee-for-service by Wisconsin Medicaid for all school-enrolled recipients, including those enrolled in HMOs. The school-based services (SBS) provider is responsible for services listed in a child's Individualized Education Plan which include occupational/physical/speech therapies, nursing services, mental health services, and testing services, when provided in the school. The HMOs are responsible for providing and managing medically necessary services outside of school settings. However, there are some situations where schools cannot provide services, such as after school hours, during school vacations, and during the summer. Therefore, avoidance of duplication of services and promotion of continuity of care for Medicaid HMO recipients requires cooperation, coordination and communication between the HMO and the SBS provider.

The HMO and the SBS provider agree to facilitate effective communication between agencies, work to resolve inter-agency coordination and communication problems, and inform staff from both the HMO and the SBS provider about the policies and procedures for this cooperation, coordination and communication. Recognizing that these "clients-in-common" could receive duplicate services and could suffer with problems in continuity of care (e.g., when the school year ends in the middle of a series of treatments), the HMO and the SBS provider agree to cooperate in communicating information about the provision of services and in coordinating care.

This agreement becomes effective on the date the SBS provider is certified by Wisconsin Medicaid or on the date when both the HMO and the SBS provider have signed, whichever is later. It may be terminated in writing with two weeks notice by either signer. The SBS provider is the School District or the CESA.

HMO	SBS provider
Authorizing Signature	Authorizing Signature
Title	Title
Date	Date

HMO Contract for _____ – _____

ATTACHMENT 2

State-contracted managed care

When providers access Medicaid's Eligibility Verification System (EVS) or pharmacy Point of Sale (POS), a managed care code is identified if the recipient is in a state-contracted HMO or special managed care program. The following list will help you identify each HMO and Independent Care's (I-Care's) code, name, and telephone number. If you are not part of their provider network, contact the respective HMO or I-Care prior to providing services to an enrollee. All HMOs listed below cover Medicaid and BadgerCare recipients.

Managed Care Name	Telephone Number for Providers	Telephone Number for Recipients	Managed Care Code	Counties Served
Atrium Health Plan	(888) 203-7771	(888) 203-7771 (715) 552-4300	04	Ashland, Barron, Bayfield, Buffalo, Burnett, Chippewa, Crawford, Douglas, Dunn, Eau Claire, Grant, Jackson, Juneau, La Crosse, Monroe, Pepin, Pierce, Polk, Richland, Rusk, St. Croix, Sauk, Sawyer, Trempealeau, Vernon, Washburn
Dean Health Plan	(608) 827-4221	(800) 279-1301 (608) 828-1301	03	Columbia, Dane, Dodge, Fond du Lac, Grant, Iowa, Jefferson, Lafayette, Rock, Sauk, Walworth
Greater La Crosse Health Plans	(608) 781-9692	(800) 545-8499 (608) 783-9507	05	Buffalo, Crawford, La Crosse, Monroe, Trempealeau, Vernon
Group Health Cooperative of Eau Claire	(888) 203-7770	(888) 203-7770	17	Barron, Buffalo, Burnett, Chippewa, Clark, Dunn, Eau Claire, Jackson, Pepin, Pierce, Polk, Rusk, St. Croix, Sawyer, Taylor, Trempealeau, Washburn
Group Health Cooperative of South Central Wisconsin	(608) 828-4819	(608) 251-3356	02	Dane
Humana	(414) 223-3300	(800) 289-0906 (414) 223-3128	09	Kenosha, Milwaukee, Racine, Rock, Waukesha
Managed Health Services	(800) 547-1647 (414) 345-4600	(888) 713-6180 (414) 345-4600	22	Brown, Calumet, Fond du Lac, Green Lake, Kenosha, Manitowoc, Marathon, Milwaukee, Outagamie, Ozaukee, Racine, Sheboygan, Washington, Waukesha, Waupaca, Waushara, Winnebago, Wood
MercyCare Insurance Co.	(608) 758-7731	(800) 895-2421	11	Dane, Green, Rock, Walworth
Network Health Plan	(800) 547-1647 ext. 302	(888) 713-6180 (414) 345-4600	12	Brown, Calumet, Fond du Lac, Green Lake, Kenosha, Manitowoc, Milwaukee, Outagamie, Ozaukee, Racine, Sheboygan, Washington, Waukesha, Waupaca, Waushara, Winnebago
Physicians Plus Insurance	(608) 260-7019	(800) 236-7742 (608) 282-8900	16	Dane
Security Health Plan	(800) 791-3044 ext. 1-9590	(800) 791-3044 (715) 221-9797	01	Adams, Ashland, Barron, Chippewa, Clark, Eau Claire, Forest, Iron, Jackson, Juneau, Langlade, Lincoln, Marathon, Oneida, Portage, Price, Rusk, Sawyer, Taylor, Vilas, Washburn, Waupaca, Wood
Touchpoint Health Plan	(920) 831-6932	(800) 757-1950 (920) 831-1950	15	Brown, Calumet, Fond du Lac, Green Lake, Marquette, Menominee, Oconto, Outagamie, Portage, Shawano, Waupaca, Waushara, Winnebago
United Healthcare (PrimeCare)	(414) 443-4527	(800) 504-9660 (414) 443-4375	13	Kenosha, Milwaukee, Ozaukee, Racine, Washington, Waukesha
Unity Health Plans	(888) 829-5687	(800) 362-3310 (608) 643-2491	21	Dane
Valley Health Plan	(715) 839-1283	(800) 472-5411 (715) 836-1254	34	Barron
Independent Care	(414) 223-4847	(800) 777-4376 (414) 223-4847	66	Milwaukee